

Managing Conflict Webinar Resources

- Bob Wall, Coaching for Emotional Intelligence:
 - <http://www.bobwallonline.com/>
- Patrick Lencioni, The Five Dysfunctions of Teams:
 - <http://www.tablegroup.com/>
- First Break all the Rules - Marcus Buckingham & Curt Coffman;
 - www.marcusbuckingham.com
- Teams: John C. Maxwell:
 - www.johnmaxwell.com/
- Crucial Confrontations: Tools for Resolving broken promises: Kerry Patterson, Joseph Grenny, Ron McMillan, Al Switzler